Fourteenth Annual Report

Social Assistance Review Board

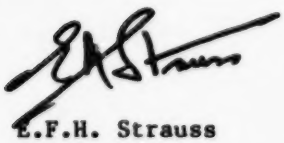
Fiscal Year 1982-1983

Letter of Transmittal

The Honourable Frank Drea
Minister of Community and Social Services

Sir:

I am pleased to present the 14th Annual Report of the Social Assistance Review Board, covering the fiscal year ending March 31, 1983.



E.F.H. Strauss
Chairman
Social Assistance Review Board

September, 1983

Board Members

as of March 31, 1983

CHAIRMAN

Eugene F. H. Strauss

VICE-CHAIRMEN

Desmond Bender
Norma Brown
Ross Edgar Edwards
Henry J. Price

MEMBERS

Peter J. Boluk
P. Edgar Buchan
Evelyn Buck
Diana Eaton
G. Jean Elliott
Madeleine Filion
M. Albertina Gabriel
Bruce J. Goulet
Alene Holt
Maurice Hotte
Pierrette Lamarche
Gaetano Manuele
Ronald J. A. McMaster
William H. Merritt
Donald H. Morrow
Ethel Myers
George Nixon
Audrey Voice

EXECUTIVE SECRETARY

Frank Mulrooney

LEGAL COUNSEL

Harold E. Fulton, Q.C.

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Introduction & Background

The first appointments to the Social Assistance Review Board were made on January 1, 1969 and the Board heard the first appeals in April of that year. Therefore it has now completed fourteen years of operation.

The Board (also referred to as "the Board of Review") continues to operate under the provisions of Sections 11 to 13 of The Ministry of Community and Social Services Act (R.S.O. 1980, c. 273 as amended) and the Regulations made under that Act. It also functions in accordance with the provisions for appeal procedures stipulated in The Family Benefits Act (R.S.O. 1980, c. 151 sections 13 to 15), The General Welfare Assistance Act, (R.S.O. 1980, c. 188 s. 11) and The Vocational Rehabilitation Services Act (R.S.O. 1980, c. 525 s. 10) and the relevant Regulations made under these Acts.

Appeals may also be addressed to the Social Assistance Review Board regarding co-payments for chronic care services which are provided for under The Health Insurance Act (R.S.O. 1980, c. 197). However such appeals have been very infrequent.

As a "tribunal" within the meaning of The Statutory Powers Procedure Act (R.S.O. 1980, c. 484), the Social Assistance Review Board operates according to the provisions of that Act. For practical reasons a statutory exemption applies to the Board's discretionary authority to order interim assistance which may be paid to an appellant pending the outcome of an appeal before the Board.

It is the function of the Social Assistance Review Board to determine independently on written appeal whether the circumstances of an appellant at the time of a social assistance administrator's decision justified that decision. The Board has no investigative powers and can therefore make a decision based only on the evidence presented for a hearing by the parties to the appeal.

The parties to the appeal are notified of the hearing as required by legislation and are invited to attend and/or to be represented and to make submissions orally or in writing. A written submission or report from either party is prima facie evidence before the Board.

The parties are alerted to the fact that a hearing may proceed in their absence, but the Board usually agrees to reschedule a hearing if notified in advance of the inability of an appellant or other key participant to attend at the stipulated time. Hearings are held in the locality or vicinity in which the appellant resides and frequently in the appellant's home when circumstances warrant special arrangements.

Each hearing is conducted by one or more members of the Board so authorized by the Chairman of the Board under subsection 11(6) of The Ministry of Community and Social Services Act. Hearings must be held in private (Section 12). They are conducted in an informal manner, subject to certain standard practices designed to ensure fairness and consistency and to promote a clear understanding of the process and procedures by people unfamiliar with them.

The Board renders its decisions and the reasons for such decision in writing. Pursuant to sub-section 14.(6) of The Family Benefits Act (and other Acts referring back to that Section) the Board may after a hearing

"14.(6) ... (a) affirm the decision;

(b) rescind the decison and direct the Director to make any other decision that the Director is authorized to make under this Act and the regulations and as the board considers proper, and for such purpose the board may substitute its opinion for the opinion of the director; or

(c) refer the matter back to the Director for reconsideration in accordance with such directions as the board considers proper under this act and the regulations".

A decision of the Board may be further appealed either by requesting reconsideration by the Board itself or, when it is not a question of fact alone, by appeal to the Divisional Court of the Supreme Court of Ontario.

All appeals including the original request for a hearing by the Social Assistance Review Board must be initiated in the appropriate form within the time limit specified in the relevant legislation.

Members are appointed to the Board by Order-in-Council for 3-year terms and are from various parts of the Province.

Except as required by law and subject to the essential requirements of accountability for the prudent and legal expenditure of public funds, the Social Assistance Review Board operates as an independent and quasi-judicial body but reports to the Legislature through the Minister of Community and Social Services. The Board retains independent legal counsel.

Chairman's Comments

It was to be expected that the economic strains of the past year would be reflected in an increased number of Requests for Hearing submitted to the Social Assistance Review Board. Only during the year 1979-80 had the Board received more requests (4929 against 4920) but a larger volume carried over from 1981-82 made 1982-83 the highest activity year to date.

All of the 5.1% year-to-year increase in the number of Requests received, occurred after October 1982 so that the resources of the Board were placed under particular pressure during the last half of the fiscal year. Year-to-year 14.7% more Hearings were held, again mostly during the second half of the year.

The number of Hearings held in respect of decisions made under The Family Benefits Act dropped in absolute as well as in relative terms. There were 226 fewer hearings under this program in 1982-83 than during the previous year, whilst 753 more cases were heard under The General Welfare Assistance (GWA) Act. The GWA cases represented 41.1% of the total number of Hearings, up from 26.7% in the previous year.

The 119 Hearings under The Vocational Rehabilitation Services Act again represented only 2.8% of all cases. There were no appeals under The Health Insurance Act in respect of co-payment issues.

As in the past "refusal" of assistance was the issue most frequently appealed in all programs and, except under The Vocational Rehabilitation Services Act, represented a slightly higher percentage of the total.

The proportion of "appeals granted" remained at about the same level as in the preceding year, 16.5% compared with 16.3%, but "appeals denied" dropped slightly (from 78.4% to 75.5%) as did the number of cases referred back to the administrator for a new decision. The number of cases in which the Board could not act because the matter was not within its jurisdiction increased from 27 in 1981-82 to 78 in 1982-83.

It will be noted that Tables 3, 4 and 12 in the statistical section of this report show "considered closed" as a new disposition category. In 1982-83 this accounted for 164 cases or 3.9% of all Hearings. They pertain to a variety of situations in which the matter was or appeared to be resolved but the appeal had not been formally withdrawn. Alternatively, the written submissions were unclear and neither of the parties was present to clarify the issue and it would have been inappropriate for the Board to make a decision or order. In such cases it has been the practice of the Board to inform the parties that in the light of available information, it considers the case closed. Usually no response is received and no further action is taken. For earlier annual reports such cases were either counted as "Withdrawn prior to Hearing" or reported as "Decision Affirmed" pending on the circumstances. The new method of reporting such cases is believed to be more appropriate.

A number of changes were made in the Board's administrative procedures during the year. Notices of Decision generally have become more comprehensive and the format has been standardized to maximize the advantages obtainable from the utilization of word processing equipment. While improving efficiency in the long run, the delivery and installation of the equipment and the inevitable "learning curve" coincided with the peak work load during the latter part of the year. This resulted in regrettable delays in the production and delivery of Notices of Decision.

Taking the year as a whole, there was a slight improvement in the percentage of cases in which the first Notice of Hearing was issued within the stipulated 21 days from the date of receipt of a Request for Hearing (from 67% in 1981-82 to 69% in 1982-83). On the other hand the interval between the final Notice of Hearing and the delivery of the Notice of Decision exceeded the statutory limit of 40 days in 82% of the cases. It should be noted that approximately three weeks' notice of the date of the Hearing is considered reasonable by most administrators, legal representatives and appellants. Therefore more than half that stipulated interval is accounted for by the period of notice.

Legal representation for the appellant increased from 6.7% of cases in 1981-82 to 8.8% in the year covered by this report.

An increasing number of Hearings are rescheduled or adjourned at the request of one of the parties, most frequently by the appellant or a legal representative of the appellant. In 1982-83 this applied to approximately 360 cases or more than 8% of the cases heard. Because of multiple adjournments in some instances, the 360 cases involved about 460 rescheduling cycles, including cancellation notices, rebooking of facilities and issuing of new Notice of Hearing, equal to an 11% increase in the pre-Hearing case load. This is not included in the statistical tables.

Every request for rescheduling is granted, if made for apparently bona fide reasons. This applies even when the members receive such request after having travelled to the designated place of Hearing. It is appropriate however to proceed with a Hearing in absentia in accordance with Section 7 of the Statutory Powers Procedure Act when no request for deferment is received.

The proportion of cases heard in absentia increased from 18.7% to 22.6%. This percentage represents 954 cases in 1982-83 and is of some concern for two reasons: First, almost invariably the appeal is lost because the documented evidence submitted by the appellant (Request for Hearing plus attachments, if any) tends to be inadequate to meet the prima facie case as submitted by the respondent. Secondly, avoidable costs are incurred and other Hearings are delayed because the Members travel to a location unnecessarily. A timely letter or phone call cancelling the Request for Hearing would under these circumstances be in the public interest.

As Table 14 of the statistical section of this report shows, again relatively few decisions of the Social Assistance Review Board were appealed to the Divisional Court of the Supreme Court of Ontario. Twenty (20) new appeals were filed during the year and added to the 26 pending from 1981-82. Of the 46 cases, 16 were heard and 13 withdrawn. Seventeen (17) cases were awaiting action by the Court at the end of the year.

Of the 16 cases which came before the Bench only four (4) appeals were allowed. Three of these appeals related to the entitlement to a Mother's Allowance under The Family Benefits Act in situations allegedly involving a common-law relationship which would have disentitled the appellant to such an allowance. In one of these cases, which dealt with recovery of an overpayment, the jurisdiction of the Social Assistance Review Board was an issue. In another case it was a matter of procedure which resulted in a new Hearing being ordered by the Court. The fourth case, submitted for Judicial Review and the only one pertaining to entitlement under The General Welfare Assistance Act, was referred back to the Municipality and related to income received by the appellant under a divorce settlement.

As in the past, the Board was well served by its Secretariat whose members are often the first point of contact for the appellant or the legal representative of the appellant. It is fitting also to acknowledge the competence and professional reliability of the Board's independent legal counsel. The staff constantly strives to be as helpful as possible to appellants without, however, compromising the impartiality of the Social Assistance Review Board as a quasi-judicial administrative tribunal.

Statistical Tables

TABLE 1: NUMBER OF APPEALS

Cases brought forward from 1981-82		608
Appeals received during the year		4,920
Sub-Total		5,528
Cases Closed Without a hearing	708	
Appeals Heard	4,219	4,927
Cases Carried Forward Into 1983-84		601

TABLE 2: APPEALS HEARD CLASSIFIED BY PROGRAM AND ISSUE

	FBA		GWA		REHAB		ALL PROGRAMS	
ISSUE APPEALED	#	%	#	%	#	%	#	%
ASSISTANCE REFUSED	1709	72.3	1150	66.3	99	83.2	2958	70.1
ASSISTANCE CANCELLED/SUSPENDED	275	11.6	372	21.5	18	15.1	665	15.7
AMOUNT GRANTED	286	12.1	175	10.1	2	1.7	463	11.0
REDUCTION/RECOVERY OF OVERPAYMENT	93	3.9	37	2.1	--	---	130	3.1
OTHER	3	0.1	---	---	--	---	3	0.1
PROGRAM TOTALS	2366	100%	1734	100%	119	100%	4219	100%
PERCENTAGE OF "ALL PROGRAMS"	56.1		41.1		2.8		100%	

TABLE 3: S.A.R.B. DISPOSITION OF APPEALS HEARD CLASSIFIED BY PROGRAM

	FBA		GWA		REHAB.		TOTAL	
	#	%	#	%	#	%	#	%
APPEAL GRANTED	529	22.3	138	8.0	29	24.4	696	16.5
APPEAL DENIED	1622	68.6	1482	85.5	81	68.1	3185	75.5
REFERRED BACK	65	2.7	25	1.4	6	5.0	96	2.3
NO JURISDICTION	49	2.1	27	1.5	2	1.7	78	1.8
CONSIDERED CLOSED	101	4.3	62	3.6	1	0.8	164	3.9
TOTAL HEARD	2366	100%	1734	100%	119	100%	4219	100%

TABLE 4: APPEALS HEARD CLASSIFIED BY REASON FOR ADMINISTRATOR'S DECISIONS AND DISPOSITION BY S.A.R.B.

PROGRAM AND ADMINISTRATOR'S REASONS	GRANTED		DENIED		REFERRED BACK		NO JURISDICTION		CONSIDERED CLOSED		TOTAL	
FBA	#	%	#	%	#	%	#	%	#	%	#	%
NOT DISABLED OR P.U.E.	404	58.1	868	27.2	20	20.8	11	14.1	34	20.8	1337	31.7
NOT LIVING AS A SINGLE	22	3.2	174	5.5	3	3.1	5	6.4	2	1.2	206	4.9
NOT SEEKING MAINTENANCE	17	2.4	79	2.5	2	2.1	2	2.6	11	6.7	111	2.6
INCOME IN EXCESS	10	1.4	121	3.8	3	3.1	4	5.1	11	6.7	149	3.5
ADJUSTED FOR INCOME	8	1.1	67	2.1	9	9.4	1	1.3	5	3.1	90	2.1
REAL PROPERTY	9	1.3	37	1.2	5	5.2	--	---	2	1.2	53	1.3
DEPENDENT	9	1.3	37	1.2	4	4.2	1	1.3	3	1.8	54	1.3
ASSETS IN EXCESS	9	1.3	42	1.3	5	5.2	1	1.3	3	1.8	60	1.4
SPONSOR RESPONSIBLE	-	---	36	1.1	1	1.0	--	---	2	1.2	39	0.9
INFORMATION NOT PROVIDED	16	2.3	52	1.6	7	7.3	4	5.1	11	6.7	90	2.2
OTHER	25	3.6	109	3.4	6	6.3	20	25.6	17	10.4	177	4.2
TOTAL FBA	529	76.0	1622	50.9	65	67.7	49	62.8	101	61.6	2366	56.1

TABLE 4: APPEALS HEARD CLASSIFIED BY REASON FOR ADMINISTRATOR'S DECISIONS AND DISPOSITION BY S.A.R.B.

PROGRAM AND ADMINISTRATOR'S REASONS	GRANTED		DENIED		REFERRED BACK		NO JURISDICTION		CONSIDERED CLOSED		TOTAL	
GWA	#	%	#	%	#	%	#	%	#	%	#	%
JOB SEARCH	36	5.2	437	13.7	2	2.1	1	1.3	17	10.4	493	11.7
JOB LOSS	27	3.9	312	9.8	1	1.0	1	1.3	12	7.3	353	8.4
ADJUSTED FOR INCOME	8	1.1	84	2.6	2	2.1	2	2.6	3	1.9	99	2.3
INCOME IN EXCESS	9	1.3	144	4.5	6	6.3	4	5.1	2	1.2	165	3.9
NOT LIVING AS SINGLE	16	2.3	74	2.3	2	2.1	--	---	2	1.2	94	2.2
PARENTAL HOME	8	1.1	68	2.1	2	2.1	--	---	1	0.6	79	1.9
INFORMATION NOT PROVIDED	4	0.6	61	1.9	1	1.0	2	26	1	0.6	69	1.6
ASSETS IN EXCESS	4	0.6	48	1.5	3	3.1	1	1.3	1	0.6	57	1.3
SPONSOR RESPONSIBLE	3	0.4	48	1.5	-	---	2	2.5	3	1.8	56	1.3
NOT SEEKING SUPPORT	8	1.1	30	1.0	2	2.1	2	2.5	3	1.8	45	1.1
REAL PROPERTY	1	0.2	27	0.9	-	---	--	---	1	0.6	29	0.7
DEPENDENT	1	0.2	5	0.2	-	---	--	---	--	---	6	0.2
OTHER	13	1.8	144	4.5	4	4.2	12	15.4	16	9.8	189	4.5
TOTAL GWA	138	19.8	1482	46.5	25	26.1	27	34.6	62	37.8	1734	41.1

TABLE 4: APPEALS HEARD CLASSIFIED BY REASON FOR ADMINISTRATOR'S
(Cont'd) DECISIONS AND DISPOSITION BY S.A.R.B.

PROGRAM AND ADMINISTRATOR'S REASONS	GRANTED		DENIED		REFERRED BACK		NO JURISDICTION		CONSIDERED CLOSED		TOTAL	
VOC. REHAB.	#	%	#	%	#	%	#	%	#	%	#	%
LEARNING DISABILITY:												
NOT DISABLED	4	0.6	18	0.6	3	3.1	--	---	--	---	25	0.6
FACILITY AVAILABLE	15	2.2	25	0.8	-	---	--	---	--	---	40	1.0
NO PROGRESS	5	0.7	21	0.7	-	---	--	---	1	0.6	27	0.6
AMOUNT OF ASSISTANCE	--	---	--	---	-	---	--	---	--	---	--	---
TOTAL LEARNING DIS. CASES	24	3.5	64	2.1	3	3.1	--	---	1	0.6	92	2.2
TOTAL OTHER REHAB. CASES	5	0.7	17	0.5	3	3.1	--	---	--	---	27	0.6
ALL VOC. REHAB. TOTALS	29	4.2	81	2.6	6	6.2	2	2.6	1	0.6	119	2.8
ALL PROGRAMS	696	100%	3185	100%	96	100%	78	100%	164	100%	4219	100%

TABLE 5: TYPE OF REPRESENTATION ON BEHALF OF APPELLANT

	# Cases	%
Appellant Alone	1492	35.4
Friend or Family	1245	29.5
Hearing held in Absentia	954	22.6
Private lawyer	371	8.8
Member of Provincial Parliament	63	1.5
Other	94	2.2
Total Heard	4219	100.0

TABLE 6: DISTRIBUTION BY SEX

	FBA		GWA		REHAB.		ALL PROGRAMS	
	#	%	#	%	#	%	#	%
MALE	1131	47.8	1260	72.7	88	73.9	2479	58.8
FEMALE	1235	52.2	474	27.3	31	26.1	1740	41.2
TOTAL	2366	100.0	1734	100%	119	100.0	4219	100.0

TABLE 7: DISTRIBUTION BY FAMILY STATUS

	FBA		GWA		REHAB.		ALL PROGRAMS	
	#	%	#	%	#	%	#	%
SINGLE	677	28.6	741	42.7	93	78.1	1511	35.8
MARRIED/COMMON-LAW	581	24.5	497	28.7	13	10.9	1091	25.9
SEPARATED/DESERTED	355	15.0	237	13.7	4	3.4	596	14.1
DIVORCED	394	16.7	103	5.9	5	4.2	502	11.9
WIDOWED	255	10.8	63	3.6	1	0.9	319	7.6
NOT STATED	104	4.4	93	5.4	3	2.5	200	4.7
TOTAL	2366	100.0	1734	100.0	119	100.0	4219	100.0

TABLE 8: DISTRIBUTION OF APPELLANTS BY AGE GROUP

	FBA		GWA		REHAB.		ALL PROGRAMS	
	#	%	#	%	#	%	#	%
UNDER 16	2	0.1	9	0.5	54	45.4	65	1.5
16 AND UNDER 18	17	0.7	80	4.6	13	10.9	110	2.6
18 AND UNDER 60	2036	86.1	1477	85.2	48	40.3	3561	84.4
60 AND UNDER 65	140	5.9	26	1.5	1	0.9	167	4.0
OVER 65	66	2.8	49	2.8	--	---	115	2.7
AGE NOT STATED	105	4.4	93	5.4	3	2.5	201	4.8
TOTAL	2366	100.0	1734	100.0	119	100.0	4219	100.0

TABLE 9: GEOGRAPHIC LOCATION OF APPELLANTS

	1982-1983		1981-1982	
	APPEALS HEARD	PERCENT	APPEALS HEARD	PERCENT
MAJOR CITIES				
BRAMPTON	8	0.2	8	0.2
BURLINGTON	33	0.8	26	0.7
HAMILTON	210	5.0	145	3.9
KINGSTON	38	0.9	63	1.7
KITCHENER	40	0.9	32	0.9
LONDON	142	3.3	115	3.1
METRO TORONTO	969	23.0	830	22.6
MISSISSAUGA	24	0.6	32	0.9
OSHAWA	29	0.7	25	0.7
OTTAWA	114	2.7	119	3.2
ST. CATHARINES	78	1.8	75	2.0
THUNDER BAY	33	0.8	37	1.0
WINDSOR	216	5.1	142	3.9
TOTAL MAJOR CITIES	1934	45.8	1649	44.8
TOTAL OTHER COMMUNITIES	2285	54.2	2029	55.2
TOTAL APPEALS HEARD	4219	100.0	3678	100.0

TABLE 10: NUMBER OF APPEALS RECEIVED AND HEARINGS HELD DURING THE TEN-YEAR PERIOD 1973-74 - 1982-83

FISCAL YEAR	NUMBER OF APPEALS RECEIVED	NUMBER CLOSED WITHOUT HEARING	NUMBER OF HEARINGS	APPEALS PENDING AT YEARS END	PERCENT HEARD
1973-74	1,478	175	1,303		88.2
1974-75	2,081	313	1,768		85.0
1975-76	2,424	386	2,038		84.1
1976-77	3,644	695	2,949		80.9
1977-78	4,022	823	3,199		79.5
1978-79	4,471	907	3,551		79.4
1979-80	4,929	944	3,815*		77.4
1980-81	4,792	906	4,098*	572*	85.5
1981-82	4,680	966	3,678	608	78.6
1982-83	4,920	708	4,219	601	85.8

*Changed from previously published data to reflect revised reporting basis

Earlier data (unchanged) now provides

TABLE 11: PERCENTAGE INCREASE (DECREASE) OF APPLICATIONS AND HEARINGS DURING THE TEN-YEAR PERIOD 1973-74 - 1982-83

	APPLICATIONS FOR HEARINGS		CASES HEARD	
FISCAL YEAR	NUMBER	PERCENT INCREASE (DECREASE) OVER PREVIOUS YEAR	NUMBER	PERCENT INCREASE (DECREASE) OVER PREVIOUS YEAR
1973-74	1,478	(26.5)	1,303	(27.2)
1974-75	2,081	40.8	1,768	35.7
1975-76	2,424	16.5	2,038	15.3
1976-77	3,644	50.3	2,949	44.7
1977-78	4,022	10.4	3,199	8.5
1978-79	4,471	11.2	3,551	11.0
1979-80	4,929	10.2	3,815*	N/A
1980-81	4,792	(2.8)	4,098*	2.4 *
1981-82	4,680	(2.3)	3,678	(10.2)
1982-83	4,920	5.1	4,219	14.7

*Changed from previously published data to reflect revised reporting basis

Earlier data (unchanged) now provides trend indicators only

TABLE 12: PERCENTAGE OF APPEALS GRANTED AND DENIED DURING THE TEN-YEAR PERIOD 1973-74 - 1982-83

FISCAL YEAR	NUMBER	APPEALS GRANTED	APPEALS DENIED	REFERRED BACK	NO JURISDICTION	CONSIDERED CLOSED
1973-74	100%	34.0	66.0	----	---	---
1974-75	100%	17.1	72.8	10.1	---	---
1975-76	100%	15.9	76.9	6.6	0.6	---
1976-77	100%	16.0	80.0	4.0	---	---
1977-78	100%	17.5	79.9	2.5	0.1	---
1978-79	100%	19.2	79.0	1.7	0.1	---
1979-80	100%	13.9	82.5	2.9	0.7	---
1980-81	100%	12.5	83.4	3.1	1.0	---
1981-82	100%	16.3	78.4	4.6	0.7	---
1982-83	100%	16.5	75.5	2.3	1.8	3.9

TABLE 13: PERCENTAGE OF APPEALS HEARD BY PROGRAM DURING THE TEN-YEAR PERIOD 1973-74 - 1982-83

FISCAL YEAR	TOTAL	FBA	GWA	REHAB	GAINS	CO-PAYMENT
1973-74	100%	65.8	33.8	0.4	---	---
1974-75	100%	70.4	28.0	1.0	0.6	---
1975-76	100%	54.3	41.2	4.3	0.2	---
1976-77	100%	61.7	35.4	2.7	0.2	---
1977-78	100%	67.4	30.0	[illegible]5	0.1	---
1978-79	100%	68.3	29.5	2.2	*	---
1979-80	100%	68.6	29.0	1.9	*	0.5
1980-81	100%	69.6	27.5	2.9	---	*
1981-82	100%	70.5	26.7	2.8	---	*
1982-83	100%	56.1	41.1	2.8	---	---

*less than 0.1%

TABLE 14: APPEALS TO THE DIVISIONAL COURT OF THE SUPREME COURT OF ONTARIO DURING THE TEN YEAR PERIOD 1973-74 - 1982-83

FISCAL YEAR	APPEALS OPENED	APPEALS HEARD	APPEALS WITHDRAWN	TOTAL CLOSED	NUMBER PENDING
1973-74	5	2	1	3	2
1974-75	4	3	1	4	2
1975-76	3	2	-	2	3
1976-77	17	4	1	5	15
1977-78	14	5	9	14	15
1978-79	12	6	8	14	13
1979-80	17	6	10	16	14
1980-81	27	7	4	11	30
1981-82	19	9	14	23	26
1982-83	20	16	13	29	17